



## Home Health Frequently Asked Questions

### **How do I know if I am eligible for Home Health Services?**

A physician's order is required for a skilled need assessment. The clinician performing the comprehensive assessment will determine if you qualify for services. Homebound status is often required by insurance for home health services.

### **What does homebound mean?**

Homebound is when leaving home requires considerable and taxing effort and usually requires the assistance of a device or another person. Most insurance allows absences from the home for short and infrequent circumstances. These will be defined in the comprehensive assessment visit.

### **How long can I receive services?**

The frequency and duration of care will be determined during the comprehensive assessment visit and will be updated throughout your care based on your progress. The clinician will make the schedule of care in consultation with you, your caregivers and your physician.

### **How do I select the right company?**

1. See how long the company has been in service.
  - a. Mary Washington Home Health Agency has been in service since 1982.
2. Does it participate with your insurance company?
  - a. To learn which insurances we participate with, call our office.
3. Is the agency Medicare certified?
  - a. Mary Washington Home health is Medicare certified.
4. Is the agency accredited?
  - a. As part of MediCorp Health System, MWHH agency is accredited through the Joint Commission on Accreditation of Healthcare Organizations (JCAHO).
5. Does the patient's plan of treatment state the specific tasks to be carried out?  
MWHH agency coordinates the plan of care with patients, family, and physicians.